



Executive Summary

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|------------------|--|
| Qualification | OC Commercial Cleaner |
| Curriculum Code | 811201000-00-00 |
| Qualification ID | 118709 |
| NQF Level | 1 |
| Minimum Credits | 120 |
| Duration | 12 months |
| Field | Field 09 - Health Sciences and Social Services |
| Subfield | Preventive Health |
| ETQA | SERVICES SETA |
| Purpose | The purpose of this qualification is to prepare a learner to function as a Commercial Cleaner. A Commercial Cleaner cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment |

Entry Requirements

Open Access



EMPOWERED

Head Office

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Contact

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Exit Level Outcomes

1. Prepare equipment and tools, chemicals, and consumables to clean commercial premises to specification.
2. Complete cleaning of the commercial premises to standard using cleaning principles and methods

Related Part Qualifications

811201000-00-01: Occupational Certificate:
Commercial Kitchenette Cleaner

811201000-00-02: Occupational Certificate:
Commercial Ablution Cleaner

811201000-00-03: Occupational Certificate:
Commercial Above Surface Cleaner

811201000-00-04: Occupational Certificate:
Commercial Floor Cleaner

The KLM Empowered X-Perience



X-Ploration

For each of the SIX integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X-Tension

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X-Citement

Learners receive a welcome letter and an X-Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X-Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X-Cellence

Each learner's progress is measured against learning outcomes through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

1

Knowledge Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-KM-01 | Introduction to the World of Work | 1 | 6 |
| 811201-000-00-KM-02 | Basics of Health, Safety and the Environment | 1 | 5 |
| 811201-000-00-KM-03 | Introduction to Commercial Cleaning | 1 | 5 |
| 811201-000-00-KM-04 | Commercial Cleaning Equipment, Chemicals and Consumables | 1 | 5 |
| 811201-000-00-KM-05 | Basics of Cleaning Commercial Kitchenette | 1 | 5 |
| 811201-000-00-KM-06 | Cleaning Ablution Facilities | 1 | 5 |
| 811201-000-00-KM-07 | Basics of Cleaning Commercial Floor Surface | 1 | 4 |
| 811201-000-00-KM-08 | Introduction to Above the Floor Surface | 1 | 4 |
| Total | | | 39 |

2

Practical Skill Modules

| ID | Title | Level | Credits |
|---------------------|-----------------------------------|-------|---------|
| 811201-000-00-PM-01 | Complete Before Shift Duties | 1 | 3 |
| 811201-000-00-PM-02 | Clean Above Floor Surface | 1 | 6 |
| 811201-000-00-PM-03 | Clean the Commercial Kitchenette | 1 | 6 |
| 811201-000-00-PM-04 | Clean Ablution Facilities | 1 | 5 |
| 811201-000-00-PM-05 | Clean and Maintain Storeroom | 1 | 4 |
| 811201-000-00-PM-06 | Clean Floor Surfaces | 1 | 6 |
| 811201-000-00-PM-07 | Check and Confirm Completed Tasks | 1 | 5 |
| Total | | | 35 |

3

Experience Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-WM-01 | Procedures for Completing Before Shift Duties | 1 | 4 |
| 811201-000-00-WM-02 | Procedures for Cleaning Above the Floor Surfaces | 1 | 7 |
| 811201-000-00-WM-03 | Procedures for Cleaning the Commercial Kitchenette | 1 | 7 |
| 811201-000-00-WM-04 | Procedures for Cleaning Ablution Facilities | 1 | 7 |
| 811201-000-00-WM-05 | Procedures for Cleaning and Maintaining Storeroom | 1 | 5 |
| 811201-000-00-WM-06 | Procedures for Cleaning Floor Surfaces | 1 | 10 |
| 811201-000-00-WM-07 | Procedures for Checking and Confirming Completed Tasks | 1 | 6 |
| Total | | | 46 |

811201000-00-01: Occupational Certificate: Commercial Kitchenette Cleaner

1

Knowledge Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-KM-01 | Introduction to the World of Work | 1 | 6 |
| 811201-000-00-KM-04 | Commercial Cleaning Equipment, Chemicals and Consumables | 1 | 5 |
| 811201-000-00-KM-07 | Basics of Cleaning Commercial Floor Surface | 1 | 4 |
| Total | | | 16 |

2

Practical Skill Modules

| ID | Title | Level | Credits |
|---------------------|-----------------------------------|-------|---------|
| 811201-000-00-PM-01 | Complete Before Shift Duties | 1 | 3 |
| 811201-000-00-PM-03 | Clean the Commercial Kitchenette | 1 | 6 |
| 811201-000-00-PM-07 | Check and Confirm Completed Tasks | 1 | 5 |
| Total | | | 14 |

3

Work Experience Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-WM-01 | Procedures for Completing Before Shift Duties | 1 | 4 |
| 811201-000-00-WM-03 | Procedures for Cleaning the Commercial Kitchenette | 1 | 7 |
| 811201-000-00-WM-07 | Procedures for Checking and Confirming Completed Tasks | 1 | 6 |
| Total | | | 17 |

811201000-00-02: Occupational Certificate: Commercial Ablution Cleaner

1

Knowledge Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-KM-01 | Introduction to the World of Work | 1 | 6 |
| 811201-000-00-KM-04 | Commercial Cleaning Equipment, Chemicals and Consumables | 1 | 5 |
| 811201-000-00-KM-06 | Cleaning Ablution Facilities | 1 | 5 |
| Total | | | 16 |

2

Practical Skill Modules

| ID | Title | Level | Credits |
|---------------------|-----------------------------------|-------|---------|
| 811201-000-00-PM-01 | Complete Before Shift Duties | 1 | 3 |
| 811201-000-00-PM-04 | Clean Ablution Facilities | 1 | 5 |
| 811201-000-00-PM-07 | Check and Confirm Completed Tasks | 1 | 5 |
| Total | | | 13 |

3

Work Experience Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-WM-01 | Procedures for Completing Before Shift Duties | 1 | 4 |
| 811201-000-00-WM-04 | Procedures for Cleaning Ablution Facilities | 1 | 7 |
| 811201-000-00-WM-07 | Procedures for Checking and Confirming Completed Tasks | 1 | 6 |
| Total | | | 17 |

811201000-00-03: Occupational Certificate: Commercial Above Surface Cleaner

1

Knowledge Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-KM-01 | Introduction to the World of Work | 1 | 6 |
| 811201-000-00-KM-04 | Commercial Cleaning Equipment, Chemicals and Consumables | 1 | 5 |
| 811201-000-00-KM-08 | Introduction to Above the Floor Surface | 1 | 4 |
| Total | | | 15 |

2

Practical Skill Modules

| ID | Title | Level | Credits |
|---------------------|-----------------------------------|-------|---------|
| 811201-000-00-PM-01 | Complete Before Shift Duties | 1 | 3 |
| 811201-000-00-PM-02 | Clean Above Floor Surface | 1 | 6 |
| 811201-000-00-PM-07 | Check and Confirm Completed Tasks | 1 | 5 |
| Total | | | 14 |

3

Work Experience Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-WM-01 | Procedures for Completing Before Shift Duties | 1 | 4 |
| 811201-000-00-WM-02 | Procedures for Cleaning Above the Floor Surfaces | 1 | 7 |
| 811201-000-00-WM-07 | Procedures for Checking and Confirming Completed Tasks | 1 | 6 |
| Total | | | 17 |

811201000-00-04: Occupational Certificate: Commercial Floor Cleaner

1

Knowledge Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-KM-01 | Introduction to the World of Work | 1 | 6 |
| 811201-000-00-KM-04 | Commercial Cleaning Equipment, Chemicals and Consumables | 1 | 5 |
| 811201-000-00-KM-07 | Basics of Cleaning Commercial Floor Surface | 1 | 4 |
| Total | | | 15 |

2

Practical Skill Modules

| ID | Title | Level | Credits |
|---------------------|-----------------------------------|-------|---------|
| 811201-000-00-PM-01 | Complete Before Shift Duties | 1 | 3 |
| 811201-000-00-PM-06 | Clean Floor Surfaces | 1 | 6 |
| 811201-000-00-PM-07 | Check and Confirm Completed Tasks | 1 | 5 |
| Total | | | 14 |

3

Experience Modules

| ID | Title | Level | Credits |
|---------------------|--|-------|---------|
| 811201-000-00-WM-01 | Procedures for Completing Before Shift Duties | 1 | 4 |
| 811201-000-00-WM-06 | Procedures for Cleaning Floor Surfaces | 1 | 10 |
| 811201-000-00-WM-07 | Procedures for Checking and Confirming Completed Tasks | 1 | 6 |
| Total | | | 20 |

ARTICULATION OPTIONS

This qualification provides opportunities for horizontal and vertical articulation options.

Horizontal Articulation:

- GETC: Domestic Services, NQF Level 1

Vertical Articulation:

- Occupational Certificate: Laundry Worker, NQF Level 2

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