



Executive Summary

Qualification	Occupational Certificate: Supply Chain Practitioner
Purpose	The purpose of this qualification is to provide the required knowledge, practical skills and workplace-based learning experience to prepare a learner to operate as a Supply Chain Practitioner. A Supply Chain Practitioner develops operational schedules and action plans to coordinate service delivery across the supply chain in accordance with customer and end user requirements and manages relationships with suppliers, organisational stakeholders, customers, and end users.
Qualification ID	110942
NQF Level	5
Minimum Credits	180
Duration	One year
Field	Services
Subfield	Transport, Operations, and Logistics
Quality Partner	TETA
Entry Requirements	An NQF Level 4 qualification

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Rationale

Supply chain management covers a number of disciplines and occupations in the fields of procurement, logistics and sales. In order for any organisation or company to have an efficient and cost effective supply chain, strategic and tactical planning and coordination across the fields of procurement, logistics and sales are an absolute must.

The importance of a progression path in support of continuous professional development within the supply chain sector, aligned to requirements of international professional bodies in this sector, becomes increasingly important in a global environment.

The function of supply chain is to ensure smooth and contractually sound transactions between businesses that make up the supply chain. The function is integral for the success of every industry in South Africa and therefore contributes to the social stability, efficiency and the growth of the South African economy as a whole.

Qualifying learners will be able to:

- Develop and coordinate operational schedules for supply chain operational plans
- Manage contract implementation and Service Level Agreements
- Monitor implementation of demand execution and customer relationship activities
- Monitor execution of supply chain operational schedules

The KLM Empowered Learning X Perience

X Plore

For each of the integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.


X Tend

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.


X Cite

Learners receive a welcome letter and an X Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.


X Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.


X Cel

Each learner's progress is measured against assessment criteria through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

Qualification Outline

Knowledge Modules

ID	Title	Level	Credits
KM-01	Introduction to Supply Chain Management	5	10
KM-02	Demand Execution Management Operations	5	10
KM-03	Transport and Distribution Operations	5	10
KM-04	Inventory Management	5	10
KM-05	Warehousing and Facilities Operations	5	10
KM-06	Production Operations	5	10
KM-07	Procurement Operations	5	10
KM-08	Returns Management	5	7
KM-09	Performance and Contract Management	5	7

Practical Modules

ID	Title	Level	Credits
PM-01	Translate Operational Plans and Performance Objectives into Operational Schedules for the Supply Chain	5	13
PM-02	Coordinate and Implement Supply Chain Operational Schedules	5	13
PM-03	Manage Contract Implementation and Service Level Agreements	5	10
PM-04	Monitor Implementation of Demand Execution and Customer Relationship Activities	5	8
PM-05	Monitor Execution of Operational Activities for Transportation, Warehousing and Production	5	11
PM-06	Monitor Operational Procurement Activities	5	5

Work Experience Modules

The focus of the work experience module is to provide the learner an opportunity to conduct Supply Chain Coordination processes under the supervision of a workplace mentor.

ID	Title	Level	Credits
WM-01	Operational Scheduling and Coordination	5	22
WM-02	Monitoring and Evaluating Operational Plans	5	14