



# Executive Summary

<b>Qualification</b>	Occupational Certificate: Supply Chain Manager
<b>Purpose</b>	The purpose of this qualification is to provide the learner with the required knowledge, practical skills and workplace-based experience to operate as a Supply Chain Manager. A Supply Chain Manager implements the supply chain strategy, develops operational plans, sets performance objectives, and manages and monitors service delivery across the supply chain.
<b>Qualification ID</b>	111357
<b>NQF Level</b>	6
<b>Minimum Credits</b>	180
<b>Duration</b>	One year
<b>Field</b>	Services
<b>Subfield</b>	Transport, Operations, and Logistics
<b>Quality Partner</b>	TETA
<b>Entry Requirements</b>	An NQF Level 5 qualification

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## Rationale

Supply chain management covers a number of disciplines and occupations in the fields of procurement, logistics and sales. In order for any organisation or company to have an efficient and cost effective supply chain, strategic and tactical planning and coordination across the fields of procurement, logistics and sales is essential.

The importance of a progression path in support of continuous professional development within the supply chain sector, aligned to requirements of international professional bodies in this sector, becomes increasingly important in a global environment.

The function of supply chain is to ensure smooth and contractually sound transactions between businesses that make up the supply chain. The function is integral for the success of every industry in South Africa and therefore contributes to the social stability, efficiency and the growth of the South African economy as a whole.

Qualifying learners will be able to:

- Translate supply chain objectives into operational plans and performance objectives
- Develop procedures for the implementation of operational plans
- Monitor implementation of operational plans against a supply chain strategy
- Manage risks associated with the supply chain

## The KLM Empowered Learning X Perience

**X Plore**

For each of the integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.


**X Tend**

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.


**X Cite**

Learners receive a welcome letter and an X Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.


**X Change**

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.


**X Cel**

Each learner's progress is measured against assessment criteria through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

# Qualification Outline

## Knowledge Modules

ID	Title	Level	Credits
KM-01	Supply Chain Management Theory	6	14
KM-02	Supply Chain Service Delivery Operational Planning	6	19
KM-03	Risks, Compliance Management, and Supply Chain Vulnerability	6	12
KM-04	Operational Performance Management and Improvement	6	16
KM-05	Management of Major Programmes and Projects	6	15

## Practical Modules

ID	Title	Level	Credits
PM-01	Translate Supply Chain Priorities, Objectives, and Targets into Operational Plans and Performance Objectives	6	14
PM-02	Align Supply Chain Operational Schedules with Associated Operational Plans and Performance Objectives	6	10
PM-03	Develop a Risk Management Strategy	6	8
PM-04	Develop Procedures for the Implementation of Operational Plans	6	12
PM-05	Determine Contract Specifications and Service Level Agreements	5	6
PM-06	Develop Criteria to Monitor Implementation of Operational Plans Against Supply Chain Objectives	6	9
PM-07	Develop Criteria and Evaluate Operational Scheduling Implementation Compliance	6	9

## Work Experience Modules

The focus of the work experience module is to provide the learner an opportunity to conduct Supply Chain Management processes under the supervision of a workplace mentor.

ID	Title	Level	Credits
WM-01	Operational Planning	6	12
WM-02	Execution Guidelines Development	6	11
WM-03	Monitoring and Evaluating Operational Plans	6	13