



Executive Summary

Qualification	National Occupational Certificate: Road Transport Supervisor
Purpose	The purpose of this qualification is to provide the required knowledge, practical skills and workplace-based learning experience to prepare a learner to operate as a Road Transport Supervisor. A Road Transport Supervisor oversees the implementation and maintenance of road transport operations for the movement of freight from origin to destination (including reverse logistics) in accordance with stakeholder/customer and legislative requirements. This qualification serves as an introduction into a management position in this occupation.
Qualification ID	122627
NQF Level	4
Minimum Credits	120
Duration	One year
Field	Services
Subfield	Transport, Operations, and Logistics
Quality Partner	TETA
Entry Requirements	An NQF Level 3 qualification

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Rationale

Road transport supervision refers to the activities involved in overseeing the movement of goods and animals (freight), or people using different modes of transport, from one location to another. It encompasses the planning, organization, implementation, and control of various processes and resources to ensure the efficient and effective movement of freight or individuals.

In South Africa the main mode of transport for the movement of freight is by road, resulting in an increase in the demand for a qualified workforce to facilitate these processes. Road Transport Supervisors with the appropriate knowledge and skills are of critical importance in overseeing the implementation and maintenance of road transport operational control processes to ensure their efficiency and effectiveness in the movement of freight.

Qualifying learners will be able to:

- Maintain staff and stakeholder relationships using ethical procedures to address any shortcomings found
- Manage a fleet of vehicles
- Maintain transport infrastructure
- Manage routing and scheduling
- Maintain a transport management system and track vehicle telematics to make needed adjustments
- Oversee legislative and budgetary compliance

The KLM Empowered Learning X Perience

X Plore

For each of the integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X Tend

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X Cite

Learners receive a welcome letter and an X Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X Cel

Each learner's progress is measured against assessment criteria through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.



Qualification Outline

Knowledge Modules

ID	Title	Level	Credits
KM-01	Emotional Intelligence and Active Learning	2	3
KM-02	Basics of Computers and Computing Systems	2	3
KM-03	Principles of General Health, Fire Safety, and First Aid	3	4
KM-04	Management, Communication, and Business Principles	4	3
KM-05	Principles of Customer and Stakeholder Services	4	3
KM-06	Incidents, Accidents, and Transport Risks	3	7
KM-07	Legislation, Quality Control, and Quality Systems	4	5
KM-08	Ethical Practices in Transport Administration	4	4
KM-09	Road Transport Operations Management	4	4
KM-10	Vehicle Costing and Budgeting	4	4

Practical Modules

ID	Title	Level	Credits
PM-01	Manage Human Resources	4	4
PM-02	Manage Contracts	4	4
PM-03	Manage a Vehicle Fleet	4	6
PM-04	Manage Road Transport Routing and Scheduling	4	7
PM-05	Maintain a Road Transport Management System	4	5
PM-06	Oversee Road Transportation Legislative Compliance	4	5
PM-07	Report on Budgetary Execution	4	4

Work Experience Modules

The focus of the work experience module is to provide the learner an opportunity to conduct Road Transport Supervision processes under the supervision of a workplace mentor.

ID	Title	Level	Credits
WM-01	Maintaining Staff and Customer Relationships	4	10
WM-02	Maintaining a Fleet of Vehicles and Road Transport Infrastructure	4	25
WM-03	Overseeing Legislative and Budgetary Compliance	4	10