



Executive Summary

Qualification	Occupational Certificate: Road Transport Manager
Purpose	The purpose of this qualification is to provide the required knowledge, practical skills and workplace-based learning experience to prepare a learner to operate as a Road Transport Manager. A Road Transport Manager coordinates and implements transportation operations so that freight (goods, passengers or livestock) is moved from origin to destination in terms of stakeholder requirements and in compliance with legislative requirements.
Qualification ID	96371
NQF Level	5
Minimum Credits	205
Duration	One year
Field	Services
Subfield	Transport, Operations, and Logistics
Quality Partner	TETA
Entry Requirements	An NQF Level 4 qualification with Mathematics

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Rationale

The rationale behind the development of this qualification is that it should serve as a useful tool to help foster a culture of professionalism in the Southern African Road Transport Industry and to provide a basis for further learning in the sector.

This qualification provides the bridging opportunity for learners wishing to pursue a career in road transport operations and management. It would also serve to formally recognise the experience gained by learners employed in the sector. This qualification equips learners for employment and/or career advancement opportunities within the transport Industry of Southern Africa, and also enables them to pursue more advanced levels of study in this specific field.

Qualifying learners will be able to:

- Plan transportation infrastructure
- Manage human resources
- Manage a vehicle fleet
- Manage transportation routes and schedules
- Manage a transport management system
- Manage financial and administrative requirements
- Manage transport risks
- Manage health and safety
- Manage energy efficiency and ethics

The KLM Empowered Learning X Perience

X Plore

For each of the integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.


X Tend

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.


X Cite

Learners receive a welcome letter and an X Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.


X Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.


X Cel

Each learner's progress is measured against assessment criteria through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

Qualification Outline

Knowledge Modules

ID	Title	Level	Credits
KM-01	Road Transport Management Theory	5	25
KM-02	Health, Safety, Quality, and Legislation	5	15
KM-03	Environment, Energy Efficiency, and Ethics	5	10
KM-04	Tools, Equipment, Materials, and Techniques	5	10
KM-05	Business Essentials	5	10
KM-06	Transport Risk	5	15

Practical Modules

ID	Title	Level	Credits
PM-01	Manage Human Resources	5	10
PM-02	Manage a Vehicle Fleet	5	10
PM-03	Transport Scheduling	5	10
PM-04	Manage and Maintain a Transport Management System	5	8
PM-05	Plan Transportation Infrastructure	5	8
PM-06	Manage Financial Requirements	5	8
PM-07	Manage Administrative Systems	5	10

Work Experience Modules

The focus of the work experience module is to provide the learner an opportunity to conduct Road Transport Management processes under the supervision of a workplace mentor.

ID	Title	Level	Credits
WM-01	Internal and External Stakeholder Management	5	12
WM-02	Planning, Preparation, and Maintenance	5	12
WM-03	Managing Abnormal Loads	5	10
WM-04	Managing Dangerous Goods	5	10
WM-05	Financial and Administrative Requirements	5	12