



Executive Summary

Qualification	OC Supply Chain Practitioner
Curriculum Code	333905-000-01-00
Qualification ID	110942
NQF Level	5
Minimum Credits	180
Duration	12 to 18 Months
Field	Field 11 - Services
Subfield	Transport, Operations and Logistics
ETQA	TETA
Purpose	The purpose of this qualification is to provide the required knowledge, practical skills and workplace-based learning experience to prepare a learner to operate as a Supply Chain Practitioner. A Supply Chain Practitioner develops operational schedules and action plans to coordinate service delivery in the supply chain in accordance with customer/end user requirements and performance objectives and manages relationships with customer/end user and suppliers
Entry Requirements	NQF Level 4 qualification with Mathematical Literacy.



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Exit Level Outcomes

1. Develop and coordinate supply chain operational plans and schedules.
2. Assess execution of supply chain operational schedules.

The KLM Empowered X-Perience



X-Ploration

For each of the SIX integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X-Tension

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X-Citement

Learners receive a welcome letter and an X-Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X-Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X-Cellence

Each learner's progress is measured against learning outcomes through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

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Knowledge Modules

ID	Title	Level	Credits
333905-000-01-00-KM-01	Introduction to Supply Chain Management	5	10
333905-000-01-00-KM-02	Demand Execution Management Operations	5	10
333905-000-01-00-KM-03	Transport and Distribution Operations	5	10
333905-000-01-00-KM-04	Inventory Management	5	10
333905-000-01-00-KM-05	Warehousing and Facilities Operations	5	10
333905-000-01-00-KM-06	Production Operations	5	10
333905-000-01-00-KM-07	Procurement Operations	5	10
333905-000-01-00-KM-08	Returns Management	5	7
333905-000-01-00-KM-09	Performance and Contract Management and Improvement of Operations	5	7
Total			84

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Practical Skill Modules

ID	Title	Level	Credits
333905-000-01-00-PM-01	Translate Operational Plans and Performance Objectives into Operational Schedules for the Supply Chain	5	13
333905-000-01-00-PM-02	Coordinate and Implement Supply Chain Operational Schedules	5	13
333905-000-01-00-PM-03	Manage Contract Implementation and Service Level Agreements	5	10
333905-000-01-00-PM-04	Monitor Implementation of Demand Execution and Customer Relationship Activities	5	8
333905-000-01-00-PM-05	Monitor Execution of Operational Activities for Transportation, Warehousing and Production	5	11
333905-000-01-00-PM-06	Monitor Operational Procurement Related Activities	5	5
Total			60

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Work Experience Modules

ID	Title	Level	Credits
333905-000-01-00-WM-01	Operational Scheduling and Coordination Processes	5	22
333905-000-01-00-WM-02	Processes for Monitoring and Evaluating Operational Plans	5	14
Total			36

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The Greatness Effect