



Executive Summary

Qualification	OC Commercial Cleaner
Curriculum Code	811201000-00-00
Qualification ID	118709
NQF Level	1
Minimum Credits	120
Duration	12 months
Field	Field 09 - Health Sciences and Social Services
Subfield	Preventive Health
ETQA	SERVICES SETA
Purpose	The purpose of this qualification is to prepare a learner to function as a Commercial Cleaner. A Commercial Cleaner cleans offices, retail complexes, warehouses, residential complexes, construction sites, and other commercial premises using chemicals, cleaning tools and equipment
Entry Requirements	Open Access



EMPOWERED

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Exit Level Outcomes

1. Prepare equipment and tools, chemicals, and consumables to clean commercial premises to specification.
2. Complete cleaning of the commercial premises to standard using cleaning principles and methods

Related Part Qualifications

- 811201000-00-01: Occupational Certificate: Commercial Kitchenette Cleaner
- 811201000-00-02: Occupational Certificate: Commercial Ablution Cleaner
- 811201000-00-03: Occupational Certificate: Commercial Above Surface Cleaner
- 811201000-00-04: Occupational Certificate: Commercial Floor Cleaner

The KLM Empowered X-Perience



X-Ploration

For each of the SIX integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X-Tension

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X-Citement

Learners receive a welcome letter and an X-Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X-Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X-Cellence

Each learner's progress is measured against learning outcomes through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

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Knowledge Modules

ID	Title	Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-02	Basics of Health, Safety and the Environment	1	5
811201-000-00-KM-03	Introduction to Commercial Cleaning	1	5
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-05	Basics of Cleaning Commercial Kitchenette	1	5
811201-000-00-KM-06	Cleaning Ablution Facilities	1	5
811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	1	4
811201-000-00-KM-08	Introduction to Above the Floor Surface	1	4
Total			39

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Practical Skill Modules

ID	Title	Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-02	Clean Above Floor Surface	1	6
811201-000-00-PM-03	Clean the Commercial Kitchenette	1	6
811201-000-00-PM-04	Clean Ablution Facilities	1	5
811201-000-00-PM-05	Clean and Maintain Storeroom	1	4
811201-000-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
Total			35

3

Experience Modules

ID	Title	Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-02	Procedures for Cleaning Above the Floor Surfaces	1	7
811201-000-00-WM-03	Procedures for Cleaning the Commercial Kitchenette	1	7
811201-000-00-WM-04	Procedures for Cleaning Ablution Facilities	1	7
811201-000-00-WM-05	Procedures for Cleaning and Maintaining Storeroom	1	5
811201-000-00-WM-06	Procedures for Cleaning Floor Surfaces	1	10
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
Total			46

811201000-00-01: Occupational Certificate: Commercial Kitchenette Cleaner

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Knowledge Modules

ID	Title	Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	1	4
Total			16

2

Practical Skill Modules

ID	Title	Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-03	Clean the Commercial Kitchenette	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
Total			14

3

Work Experience Modules

ID	Title	Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-03	Procedures for Cleaning the Commercial Kitchenette	1	7
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
Total			17

811201000-00-02: Occupational Certificate: Commercial Ablution Cleaner

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Knowledge Modules

ID	Title	Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-06	Cleaning Ablution Facilities	1	5
Total			16

2

Practical Skill Modules

ID	Title	Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-04	Clean Ablution Facilities	1	5
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
Total			13

3

Work Experience Modules

ID	Title	Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-04	Procedures for Cleaning Ablution Facilities	1	7
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
Total			17

811201000-00-03: Occupational Certificate: Commercial Above Surface Cleaner

1

Knowledge Modules

ID	Title	Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-08	Introduction to Above the Floor Surface	1	4
Total			15

2

Practical Skill Modules

ID	Title	Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-02	Clean Above Floor Surface	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
Total			14

3

Work Experience Modules

ID	Title	Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-02	Procedures for Cleaning Above the Floor Surfaces	1	7
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
Total			17

811201000-00-04: Occupational Certificate: Commercial Floor Cleaner

1

Knowledge Modules

ID	Title	Level	Credits
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5

811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	1	4
Total			15

2

Practical Skill Modules

ID	Title	Level	Credits
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
Total			14

3

Experience Modules

ID	Title	Level	Credits
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-06	Procedures for Cleaning Floor Surfaces	1	10
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
Total			20

ARTICULATION OPTIONS

This qualification provides opportunities for horizontal and vertical articulation options.

Horizontal Articulation:

- GETC: Domestic Services, NQF Level 1

Vertical Articulation:

- Occupational Certificate: Laundry Worker, NQF Level 2

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The Greatness Effect