



Executive Summary

Qualification	National Certificate: Freight Handling
Qualification ID	57831
NQF Level	3
Minimum Credits	128
Duration	12 months
Field	Services
Subfield	Transport, Operations and Logistics
ETQA	TETA
Purpose	<p>This Qualification reflects workplace-based needs in the wider Freight Handling Industry, both now and for the future. Freight Handling is diverse in its nature, so a fairly wide range of competencies are required by employees. The Qualification aims to provide the foundational and initial skills required for an individual in the industry to handle freight successfully; be an effective team member and undertake those tasks required to contribute to the effective processing of freight.</p>

Entry Requirements

- Communication NQF Level 2 or Equivalent
- Mathematical Literacy NQF Level 2 or Equivalent



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Exit Level Outcomes

- Understand the principles of the freight handling business in South Africa.
- Understand the composition of the supply chain in the transport industry.
- Understand legislated and company-required health, safety, environmental and security practices.
- Act responsibly when handling freight

The KLM Empowered X-Perience



X-Ploration

For each of the SIX integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X-Tension

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X-Citement

Learners receive a welcome letter and an X-Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X-Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X-Cellence

Each learner's progress is measured against learning outcomes through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

Learning Blocks

1

Introduction to Freight Handling

ID	Unit Standard Title	Level	Credits
242875	Describe basic freight logistic principles	3	6
8024	Receiving and dispatching freight, and handling freight returns	3	5
8036	Packing, handling, and securing freight	4	8
8016	Maintaining occupational health, safety, and general housekeeping	3	8
8021	Taking basic care of freight handling machinery	3	2
Total			29

2

Business Communication

ID	Unit Standard Title	Level	Credits
119467	Use language and communication in occupational learning programmes	3	5
119472	Accommodate audience and context needs in oral/signaled communication	3	5
119457	Interpret and use information from texts	3	5
119465	Write/present/sign texts for a range of communicative contexts	3	5
Total			20

3

Numeracy Skills

ID	Unit Standard Title	Level	Credits
9010	Demonstrate an understanding of the use of different number bases and measurement units and an awareness of error in the context of relevant calculations	3	2
9013	Describe, apply, analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts	3	4
9012	Investigate life and work related problems using data and probabilities	3	5
7456	Use mathematics to investigate and monitor the financial aspects of personal, business and national issues	3	5
Total			16

4

Stock Management

ID	Unit Standard Title	Level	Credits
8025	Controlling and locating stock	3	8
8020	Controlling hazardous and dangerous goods	4	4
7996	Operating computer systems	3	8
8035	Processing and controlling documentation	4	4
110009	Manage administration records	4	4
Total			28

5

Business Principles and Practices

ID	Unit Standard Title	Level	Credits
8000	Apply basic business principles	3	9
8037	Ensuring customer satisfaction and competitive practice	3	2
7997	Managing self-development	4	12
13915	Demonstrate knowledge and understanding of HIV/aids in a workplace, and its effects on a business sub-sector, own organisation and a specific workplace	3	4
Total			27

Operations Analysis and Industry Awareness

ID	Unit Standard Title	Level	Credits
113843	Obtain and communicate road transport operational information	3	10
117668	Demonstrate an understanding of the basics of local and international	4	15
Total			25

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The Greatness Effect