



Executive Summary

Qualification	National Certificate: Business Analysis
Qualification ID	63909
NQF Level	6
Minimum Credits	149
Duration	12 months
Field	Physical, Mathematical, Computer and Life Sciences
Subfield	Information Technology and Computer Sciences
ETQA	MICT SETA
Purpose	Business analysis is a vital instrument within the business environment to ensure that information technology is able to provide effective solutions for business enterprises. The development of business analysts through a suite of qualifications will have a positive impact on the broader economy of South Africa. It will also assist with bringing South Africa in line with international trends and satisfy industry requirements.

Entry Requirements

- Communication at NQF Level 5.
- Computer Literacy at NQF Level 5.
- Knowledge of Business analysis.



EMPOWERED

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Exit Level Outcomes

- Analyse a business scenario.
- Develop a business case.
- Compile user requirement specifications.
- Develop functional specifications.
- Monitor quality assurance activities throughout the life cycle of the project.

The KLM Empowered X-Perience



X-Ploration

For each of the SIX integrated learning blocks, learners explore content on their own before engaging with others. Guided by self-study plans and diagnostic self-assessment, they formulate their own insights to share.



X-Tension

Workplace application assignments allow learners to put their new learning to use on the job. Under the guidance of mentors, and with access to performance and wellness support, learners hone their skills and add value.



X-Citement

Learners receive a welcome letter and an X-Perience Map detailing the flow of their qualification. An orientation session helps them to understand the benefits and career options linked to the qualification.



X-Change

Learners attend facilitator-led sessions, either in class or online, to share their learning and refine their skills in a safe environment. Collaborative activities and peer feedback build learning synergy and allow learners to master specific skills.



X-Cellence

Each learner's progress is measured against learning outcomes through formative and summative assessment. Final examinations and presentations are used to obtain an accurate picture of overall understanding and mastery of the content.

Learning Blocks

1

Foundational Skills for Business Analysis

ID	Unit Standard Title	Level	Credits
10622	Conduct communication within a business environment	Level 5	8
12891	Apply concepts and principles of business ethics in the professional environment	Level 6	5
115367	Demonstrate logical problem solving and error detection techniques	Level 5	8
Total			18

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Introduction to Solution Consulting

ID	Unit Standard Title	Level	Credits
12138	Conduct an organisational needs analysis	Level 6	10
258838	Investigate implementation options for Information Technology (IT) solutions	Level 5	6
12979	Analyse and participate in the design of Information Systems	Level 6	12
Total			28

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Business Analysis

ID	Unit Standard Title	Level	Credits
259257	Perform Enterprise Analysis	Level 6	10
259280	Plan and monitor the business analysis process	Level 6	10
Total			20

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Requirements Elicitation and Analysis

ID	Unit Standard Title	Level	Credits
259279	Perform requirements elicitation	Level 6	15
259277	Perform requirements analysis	Level 6	25
Total			40

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Requirements Management and Validation

ID	Unit Standard Title	Level	Credits
259278	Manage and communicate requirements	Level 6	5
259297	Conduct solution assessment and validation	Level 6	15
Total			20

Electives

ID	Unit Standard Title	Level	Credits
230072	Demonstrate insight into current global events and their potential impact on a business sector in South Africa	Level 6	10
252404	Design an organisational structure which supports the achievement of the organisational mandate	Level 6	13
115365	Apply the principles of designing computer system inputs and outputs	Level 5	7
114044	Demonstrate an understanding of change management for computer systems	Level 6	3
13107	Develop understanding within an organisation about the risks associated with its functioning and contexts	Level 6	5
13099	Contribute to the implementation, post-implementation review and maintenance of information systems	Level 6	16

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The Greatness Effect