



**Breaking News from the
CEO's Office
28th July 2020**



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The 15th of March 2020 marked the start of what we had never witnessed before. Our world changed.

Our Covid-19 journey started together with yours...

It was the beginning of the end of the world we would soon be leaving behind. Moving us from the "What if's" to now questioning the "Why not's"?

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The Storm came.....

Change was here.

Leaders took centre stage.

Midnight 26th March 2020

Our world stopped.

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Lockdown...

We could choose to either be at our lowest point or choose to become the axis on which we pivot bringing a new turning point and trajectory for an uncharted, yet, determined future.

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We Questioned?

Why not ...

Use this time to Observe?

Observe the impact on self and others.

Observe the impact on government's
and organisations.

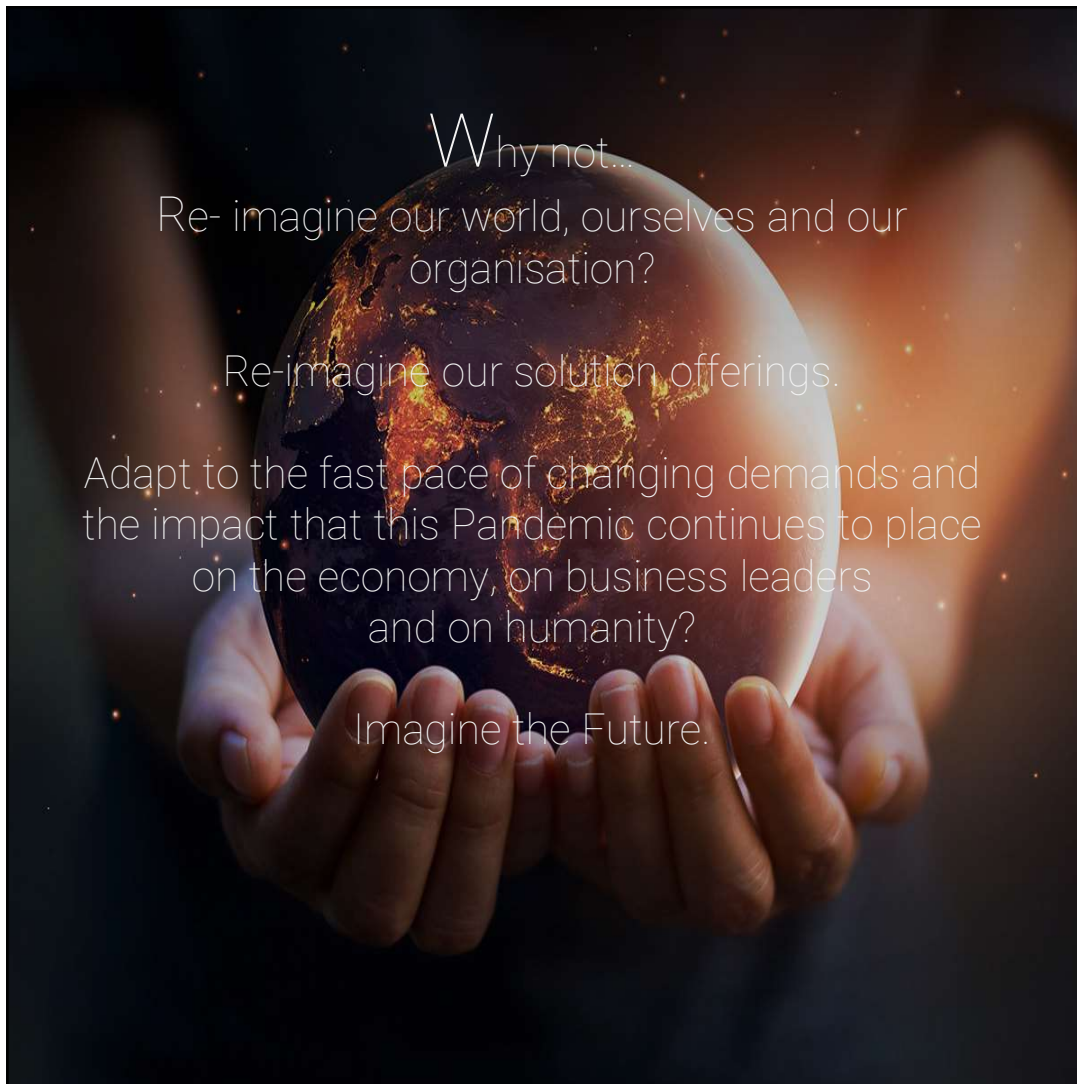
Observe the reactive and proactive diverse
approaches to the crisis unfolding
on a global scale.

Observe the change in Human behaviour.

Become the Observer.

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Why not...

Re- imagine our world, ourselves and our organisation?

Re-imagine our solution offerings.

Adapt to the fast pace of changing demands and the impact that this Pandemic continues to place on the economy, on business leaders and on humanity?

Imagine the Future.

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Why not...
Drive the importance of adaptability during these
VUCA times?

Why not...
Create a new systems approach to
people development?

Why not...
Merge the world of virtual engagement with our
connected humanness?

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Why not
Take this time to THINK differently?
To become the change.
To BE the change.

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Most importantly...

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Why wait...
for the storm to pass
when we can relearn how to dance in the rain once
again?

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This we did.

We chose to be the axis. We chose to be the change. We chose to take this time to Metamorphosis.

We took 21 days to re-imagine. 14 days to lay the foundation, to forge new partnerships, to THINK and re-learn, to implement and to test the changes.

In May 2020, we transformed into a Universal CrowdLearning © immersive, integrated Educator and Skills Development Solutions Provider.

In May and June 2020 all national groups have engaged in the online and virtual Triple S Learning Experience.

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What KLM Empowered has proudly accomplished during Lockdown, Levels 5, 4 and 3, is proving unprecedented.

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In times of rapid change and extreme challenge, we re-imagined our future. We kept our promise to keep our voice heard and are just as excited to share our evolutionary Covid-19 journey of with you.

Our solutions have been re-designed to embrace our new normal and to future-proof our business and yours, ensuring that we educating for the future, today....

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The ultimate measure of a leader is not where he or she stands in the moment of comfort or convenience, but where he or she stands at times of challenge and controversy.

— Martin Luther King Jr.

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Our Triple S © Learner Experience Methodology ©

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SELF

- Learners attend a virtual Ignition Session to get an overview of the learning topic
- Learners work through online content guided by self-study plans
- Faculty members provide online support

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SOCIAL

- Learners attend a virtual Crowd-Learning© session led by our faculty
- A series of diagnostic tools are used to assess confirm learning
- Key concepts are revised, reinforced and applied to real-life scenarios

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SIDE-BY-SIDE

- Learners complete formative assessments online and receive feedback and coaching
- Learners complete workplace assignments with the support of their workplace coaches and mentors and submit an e-portfolio

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Key Elements of our Triple S Methodology



Access to all learning resources, pre-recorded Lessons on our Knowledge X-Change LMS



Self-study plans and engaging Flipped Classroom pre-class activities and assessments



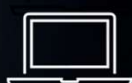
Virtual classes with a variety of faculty members and subject matter experts



Learning support through one-on-one coaching and mentoring



Online assessment and moderation utilising an e-portfolio



Social learning through regular seeded conversations on the KXC LMS

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Introducing New MasterClasses for the
VUCA Age

We are thrilled to announce the launch of two new MasterClasses designed to equip your leaders and teams with a set of skills to future-proof themselves and your business.

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Adaptability Intelligence (AQ) MasterClass

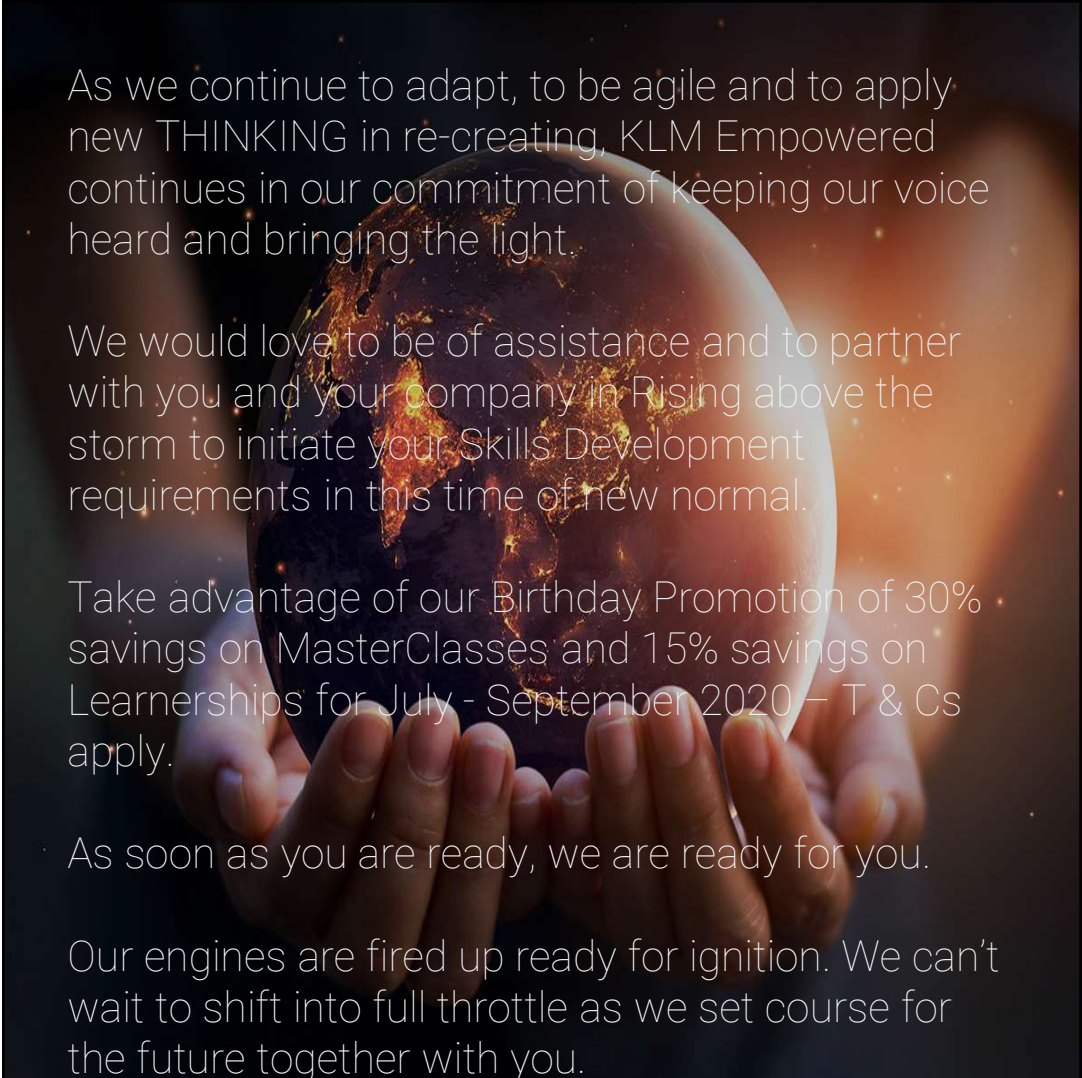
A five-day MasterClass to equip leaders with the skills they need to pivot and flourish in the face of fast and frequent change. Competencies developed include Hyperawareness, Scenario Planning, Leadership Agility, Innovation Acuity, Change Enablement, Influential Communication and Human Leadership.

The WE-RISE © Experience

A two-day MasterClass to equip employees across your organisation with a set of skills that will enable them to embrace change and accelerate their transition to your business' new normal. Skills developed include Resilience, Idea Generation, Skill Sharpening, and the adoption of an Evolutionary Mindset.

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As we continue to adapt, to be agile and to apply new THINKING in re-creating, KLM Empowered continues in our commitment of keeping our voice heard and bringing the light.

We would love to be of assistance and to partner with you and your company in Rising above the storm to initiate your Skills Development requirements in this time of new normal.

Take advantage of our Birthday Promotion of 30% savings on MasterClasses and 15% savings on Learnerships for July - September 2020 – T & Cs apply.

As soon as you are ready, we are ready for you.

Our engines are fired up ready for ignition. We can't wait to shift into full throttle as we set course for the future together with you.

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For additional information, engaged conversations or just to connect, please don't hesitate to contact myself or our Business Development Lead, Shane Rajah to arrange a virtual meeting to explore on how we can be your Change Champions and partner with you.

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