



Growing Greatness
Leadership MasterClasses for the Fourth Industrial
Revolution

Immersive Leadership Development Experiences
Designed for the Novaturient

MasterClass #6
I am Human: Leading People in the Digital Age

Executive Summary
NQF Level 5

Faculty of Humanities

Learning Programme Title	I am Human: Leading People in a Digital Age
Learning Programme ID	252031
Registration End Date	2023-06-30
Last Date for Enrolment	2024-06-30
Duration	3 Days
NQF Level	5
Minimum Credits	4

Knowledge Leadership Management

H. Santos Building, 2nd Floor, West Wing
30 Arena Close, Bruma, JHB, 2198
P.O. Box 752423, Gardenview, 2047

T +27 11 856 4700 | 010 020 3920
F +27 11 622 5140
E life@klmempowered.com

www.klmempowered.com

Learning Assumed to be in Place	<ul style="list-style-type: none"> ▪ Communication at NQF Level 4. ▪ Mathematical Literacy at NQF Level 4. ▪ Computer Literacy at NQF Level 4.
Originating Qualification	National Certificate: Generic Management NQF Level 5 (NLRD 59201)

Programme Unit Standard

ID	Unit Standard Title	Level	Credits
252031	Apply the principles and concepts of emotional intelligence to the management of self and others	5	4
		Total	4

Course Synopsis

While leaders of the digital age need to focus on extending knowledge and becoming more tech-savvy, they also need to embrace the more human aspects of effective leadership such as mastering the art of listening, motivating and building well-rounded teams.

I am Human is part of the Leadership MasterClasses for the Fourth Industrial Revolution, a transformational set of learning experiences designed to equip leaders with a new set of leadership skills to keep up with the rapid pace of change and embrace new, integrated ways of working.

On completion of this MasterClass experience, leaders will discover several indispensable people leadership skills that cannot be replaced by artificial intelligence and be equipped to shift human engagement as rapidly as technology development.

Target Audience

The Leadership MasterClasses for the Fourth Industrial Revolution Series are designed for leaders and champions of change who are accountable for identifying and driving the complex and strategic changes required for businesses to access future business opportunities.

This highly impactful MasterClass is beneficial to the following Sectors:

- Private Sector
- Public Sector
- SMMEs
- NGO/NPOs

KLM Empowered



Specific Outcomes	Content Outline
<ul style="list-style-type: none">▪ Demonstrating knowledge and understanding of the principles and concepts of emotional intelligence in respect of life and work relations.▪ Analysing the role of emotional intelligence in interpersonal and intrapersonal relationships in life and work situations.▪ Analysing the impact of emotional intelligence on life and work interactions.▪ Evaluating own level of emotional intelligence in order to determine development areas.	<p>Providing direction, clarity and purpose</p> <ul style="list-style-type: none">▪ Starting with why▪ Clarifying purpose▪ Becoming a purpose-driven leader▪ Inspirational leadership <p>Building participation and accountability</p> <ul style="list-style-type: none">▪ Inspirational leadership▪ Driving accountability <p>Empowering people to experiment, innovate and execute</p> <ul style="list-style-type: none">▪ Providing latitude▪ The disciplines of execution <p>Leading with emotional intelligence</p> <ul style="list-style-type: none">▪ The human experience▪ The emotionally intelligent leader <p>Leadership considerations in a digital age</p> <ul style="list-style-type: none">▪ Leading humans and machines▪ Managing virtual teams▪ Managing multiple generations▪ Developing yourself and others