

EXECUTIVE SUMMARY

National Certificate

Business Analysis Support Practices

NQF Level 5

Faculty of Information Technology

Learning Programme Title	National Certificate: Business Analysis Support Practice
Learning Programme Id	63769
DoL Number	12Q120033231385
Registration End Date	2018-06-30
Last Date For Enrolment	2019-06-30
Duration	1 Year
NQF Level	5
Credits	Minimum of 138
Learning Assumed To Be In Place	<ul style="list-style-type: none"> ▪ Communication, NQF Level 4. ▪ Computer Literacy, NQF Level 4.
Quality Assurance Functionary	MICTSETA

Knowledge Leadership Management

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COURSE SYNOPSIS

Business analysis is a vital instrument within the business environment to ensure that information technology is able to provide effective solutions for business enterprises. The development of business analysts through a suite of qualifications will have a positive impact on the broader economy of South Africa. It will also assist with bringing South Africa inline with international trends and satisfy industry requirements, at the same time bridging the skills gap in the ICT sector.

Recognition of Prior Learning (RPL)

The Qualification may be obtained in whole or in part through the process of Recognition of Prior Learning (RPL). Learners who may meet the requirements of any Unit Standard in this Qualification may apply for recognition of prior learning to the relevant ETQA, and will be assessed against the Associated Assessment Criteria of the Exit Level Outcomes of this Qualification and Specific Outcomes for the relevant Unit Standard/s.

Anyone wishing to be assessed against this Qualification may apply to be assessed by any assessment agency, assessor or provider institution, which is accredited by the relevant ETQA

Qualification Rules	Exit Level Outcomes
<p>Fundamentals</p> <p>All Fundamental unit standards to the value of 33 credits must be completed</p> <p>Core</p> <p>All Core unit standards to the value of 81 credits must be completed.</p> <p>Electives</p> <p>Learners must complete additional unit standards from the Elective category to the value of at least 24 credits to achieve the full credit value of 138 for this Qualification</p>	<ol style="list-style-type: none"> 1. Interact in a business environment. 2. Perform activities to assist with requirement specifications. 3. Provide support on the analysis of the requirements. 4. Perform activities to assess that the requirement specification has been met.

Qualification Overview /Clustering

Fundamental

ID	Unit Standard Title	Level	Credits
114055	Demonstrate an awareness of ethics and professionalism for the computer industry in South Africa	Level TBA: Pre-2009 was L5	3
258840	Demonstrate an understanding of the external environment of business	Level TBA: Pre-2009 was L5	5
119173	Develop and maintain effective working relationship with clients	Level TBA: Pre-2009 was L5	8
114050	Explain the principles of business and the role of information technology	Level TBA: Pre-2009 was L5	4
115835	Operate in a professional manner utilising trouble shooting techniques while applying creative thinking processes	Level TBA: Pre-2009 was L5	5
12433	Use communication techniques effectively	Level TBA: Pre-2009 was L5	8
Total			33

Core

ID	Unit Standard Title	Level	Credits
258836	Analyse and apply different Information and Communication Technology (ICT) Systems Development Lifecycle (SDLC) models for a given scenario	Level TBA: Pre-2009 was L5	8
252026	Apply a systems approach to decision making	Level TBA: Pre-2009 was L5	6
115395	Apply and explain the generic business process and value chain model	Level TBA: Pre-2009 was L5	12
258839	Apply basic principles of requirements-related modelling	Level TBA: Pre-2009 was L5	4
115358	Apply information gathering techniques for computer system development	Level TBA: Pre-2009 was L5	7
115402	Assist in researching the problem and the solution within a consulting context	Level TBA: Pre-2009 was L5	6
258837	Demonstrate an understanding of business applications and systems	Level TBA: Pre-2009 was L5	10

ID	Unit Standard Title	Level	Credits
116779	Develop and implement specifications to achieve the desired product or service	Level TBA: Pre-2009 was L5	10
258835	Model and design business processes and workflow	Level TBA: Pre-2009 was L5	10
115398	Observe and record the findings of a business requirements gathering session	Level TBA: Pre-2009 was L5	8
Total			81

Elective

ID	Unit Standard Title	Level	Credits
15234	Apply efficient time management to the work of a department/division/section	Level TBA: Pre-2009 was L5	4
252020	Create and manage an environment that promotes innovation	Level TBA: Pre-2009 was L5	6
115367	Demonstrate logical problem solving and error detection techniques	Level TBA: Pre-2009 was L5	8

ID	Unit Standard Title	Level	Credits
120492	Demonstrate the application of performance management	Level TBA: Pre-2009 was L5	6
243816	Develop a project quality management plan for a simple to moderately complex project	Level TBA: Pre-2009 was L5	6
258838	Investigate implementation options for Information Technology (IT) solutions	Level TBA: Pre-2009 was L5	6
120378	Support the project environment and activities to deliver project objectives	Level TBA: Pre-2009 was L5	14

Articulation Options

This Qualification has horizontal articulation with the following Qualifications:

- ID 48573: National Certificate in Systems Support at NQF Level 5.
- ID 48872: National Diploma in Information Technology: Systems Development NQF Level 5.

This Qualification has vertical articulation with the following qualifications:

- National Certificate: Business Analysis NQF Level 6 (under construction).