



# Corporate Profile

## KNOWLEDGE LEADERSHIP MANAGEMENT

Project Management Specialists  
Of 21<sup>st</sup> Century Learning

*Knowledge Leadership Management*

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## We're in the Business of PEOPLE Development


*KLM Empowered Human Solutions Specialists (Pty) Ltd, Project Management and Training specialists are Change Makers to adult education. KLM Empowered are at the forefront of the change needed in making learning real to the world of work and life, providing integrated, blended methodologies, technologies and localized content that aligns to best practice and global benchmarks.*

*With a growing national footprint and soon into Sub-Saharan Africa and the Middle East, KLM Empowered provides a singular nexus for the delivery of project managed, human-resource services and educational solutions. Solutions offered are customised, cost-effective, measured and flawlessly managed, designed to meet the requirements of organisations and their people.*

*KLM Empowered Human Solutions Specialists (Pty) Ltd is your end result to the beginning of people development, bridging the divide between the classroom and the workplace, developing accelerated thinking for a 21<sup>st</sup> century talent pool and future leaders of tomorrow.*

Celebrating 13 Years, KLM Empowered, a Level 1 B-BBEE compliant company, has firmly established its reputation as a highly reputable project management and training solutions provider of innovative, blended and integrated skills development and people empowerment solutions that provide measurable Return of Investment.

As experts in its field, KLM Empowered offers integrated turnkey skills development solutions from project initiation to conclusion that delivers on learner competency according to business needs, servicing both the public and private sectors.



Corporate solutions are customised and designed to align to our client's business strategy, the new B-BBEE Codes of Good Practice and in accordance with the National Skills Development Strategy III, and Government's National Priorities.

KLM Empowered's offerings extend across both project management and facilitation of the following;

## Integrated Service Offering:

### 1. National Project Management

#### - Learnerships

18.2. Unemployed Learnerships

18.2. Unemployed/Employed Learnerships for Learners living with disability

18.2. Unemployed Hybrid Hosted Solutions for Learners living with disability

18.2. Unemployed Hosted Learnership Solutions

18.1. Employed Learnerships

18.2. Unemployed Learners

- In-School Learnership Projects

- Entrepreneurship Incubators

- Internships

Accredited and International Skills Programmes and e-Learning solutions

## 1.1. Training


- On-site and Off-site Classroom or Virtual Accredited Training and Education
  - SAQA Registered Learnerships
  - Accredited Skills Programmes
  - SAQA Registered Qualifications
  - Non Accredited International Skills Programmes
- On-site and Off -Site Classroom or Virtual Accredited Facilitator Training
  - Train the Trainer
  - Accredited SDF Training
- E-Learning self-study
  - SAQA Registered Learnerships
  - Accredited Skills Programmes
  - SAQA Registered Qualifications
  - Non Accredited Skills Programmes
- Distance Learning

## 1.2. Recognition Of Prior Learning

- Self-Study on all registered and accredited qualifications
- Assisted Coaching and Mentoring

## 2. HR Consulting and Assessments

- Pre and Performance Assessments
- Learner Wellbeing;
- Ability Sensitization Workshops for integration of learners living with disability into the workplace;



### 3. Project Learnership and Internship Recruitment (Urban & Rural)

- 18.2 Unemployed Learners
- Graduates
- Persons living with disability

Through its provision of 21<sup>st</sup> Century training and education, KLM Empowered has fast become the preferred project partner of choice in the roll out of skills development projects across South Africa. No project weighs too big or too small for the KLM Empowered stable. With a highly skilled professional team of project managers, facilitators, assessors, moderators and sound administrative support, the Company successfully delivers service excellence across regions.

With its sights set on further expansion of its Centers of Learning Excellence in the Western Cape and KZN in the fields of Hospitality, Culinary, Tourism, Information Technology and Film and Television studies, brings greater accessibility to communities to world class 21<sup>st</sup> century learning.

KLM Empowered has developed a sustainable business model for the establishment of Black Woman Empowerment entrepreneurial franchising opportunities in 2018 and with the intention of expanding its footprint across borders, Sub-Saharan and to the Middle East. The future prospects for KLM Empowered are both exciting and promising.



## B-BBEE Status

KLM Empowered Human Solutions Specialists (Pty) Ltd is a Level 1 B-BBEE compliant company, committed to empowerment through the transfer of knowledge, the development of business leadership and wealth creation, in South Africa and the African continent.

## Registrations and Accreditations

KLM Empowered is provisionally registered Private FETC institutional body with the DHET and fully accredited professional training provider with multiple SETAS, accredited to offer both SAQA registered qualifications and international portfolios. KLM Empowered is continuously extending scope to accommodate its client and industry needs.

KLM Empowered is in the process of extending scope with the INSETA, MICTSETA, CATHSSETA, FOODBEV SETA, AGRISSETA and BANK SETA as planned for 2017-2018.

## Training Certifications:

1. SAQA Registered and Accredited National Qualifications
2. Accredited Modular CPD and EAP Skills Programmes
3. International Non Accredited Business Management and Entrepreneurship Skills Programmes

## TQM

KLM Empowered offers best practice in Total Quality Management policies and applied principles. Curriculums and OBE methodologies adhere to SAQA and the ETQA guidelines and qualification stipulations.



## Quality Awards

KLM Empowered is the proud recipient of the SABPP Top Accredited Training Provider in the category of Monitoring and Site Evaluation 2015.

KLM Empowered holds the *Three Star Award* for Quality Compliance since January 2011 for highest quality standards in process, people and customer service delivery excellence as audited by the Services SETA.

Pioneered by CEO, Lyn Mansour, KLM Empowered continues to inspire forward-thinking as a culture, not a luxury. While knowledge-transfer sits at the precipice of its company ethos, KLM Empowered provides the building blocks to accelerated success. Renowned by Corporate institutions, Government and SETAS for its stellar service delivery, KLM Empowered guarantees delivery of superior solutions in applied project management, skills development initiatives and recruitment practices.

KLM Empowered Human Solutions Specialists (Pty) Ltd business model incorporates specialized Business Units that operate symbiotically to support the complete Skills Development solution:

## Knowledge

Knowledge X-Change Business Academy

Offers registered and fully accredited national and international Qualifications; Full time, part-time, or via e-learning, distance and virtual learning

Educate 21 - Progressive Facilitator, Teacher & Parent Training



## Leadership

MindWorx - Project Management and Processes Solutions

## Management

HRWorx - HR Consulting, Assessment and Wellbeing Solutions

Career Centre - Graduate and Learner Recruitment





# KNOWLEDGE

*We're in the Business of SMARTER Education*

*Knowledge is Earth. The roots of power grow from the grounding of education.*


## Centers of Learning Excellence

### Knowledge X-Change Business Academy

In facilitation of its clients' requirements and private student registrations, KLM Empowered established The Knowledge X-Change Business Academy, a world class 21<sup>st</sup> Century campus facility, offering, full time learning, part-time learning, distance learning, e-learning and virtual learning options. Organisations are now able to exercise the power of choice in accessing further education for their learners 24 / 7 / 365.

The Knowledge X-Change Business Academy presents a unique, seamless learning, mentoring and service solution that is cost and time saving and that is in line with its client's business strategy of educating without limitations.

This cutting-edge education solution is integrated, interactive, personalized, technologically driven and is able to meet the needs of the organisation as well as gain interest from stakeholders to end users;



Under the accreditation and registration of KLM Empowered, The Knowledge X-Change Business Academy offers a vast portfolio of SAQA registered and fully Accredited Business Qualifications and Skills Programmes (NQF Levels 1-5) that can be customized and adapted to specific industries and business environments:

Accredited Qualifications and Learnerships are all encompassing of;

### Faculty of Business

- Leadership and Management
- Business Administration, Contact Centre, Marketing, HR and Project Management
- Entrepreneurship

### Faculty of Human Resources

- HR Management
- Productivity

### Faculty of Transport and Logistics

- Supply Chain Management
- Transport; Transport Supervision; Freight Handling/Forwarding, Customs Clearing and Transport

### Faculty of Technology

- IT Systems Support
- Systems Development
- Business Analyst
- End Using Computing



## Extension of Scope

Faculty of Hospitality Studies

Faculty of Tourism Studies

Faculty of Culinary Studies

Faculty of Cleaning and Supervisory Services

Faculty of Film and Television Studies

Modularised, Credit Bearing, Fully Accredited Skills Programmes Include;

- Life Skills
- Work Readiness Programme
- Fundamental and Advanced Business and Communication Skills
- Management Skills
- Finance for Non-Financial Managers
- Woman in Leadership
- HR and SDF Skills
- Coach and Mentoring Skills
- Marketing Skills
- Project Management
- Customer Service
- Computing Skill

EAP Skills Programmes include:

- Stress Management
- Emotional Intelligence
- Living Life: HIV Awareness
- Conflict Management
- Time Management
- Absenteeism (non-accredited)

## Training Workshops/Professional Coaching includes:

- International Protocol and Etiquette (Private and Public sectors)

The Knowledge X-Change Business Academy is built on a passion for people transformation. The customisation and adaptation of learning content, in line with the real world of work and life, is a benchmark at KLM Empowered thereby cultivating a resourceful grounding for individuals to grow and succeed. As a renowned centre of Learning excellence, it is KLM Empowered's vision to continue providing cutting edge education for the 21<sup>st</sup> century economy.

\* REFER TO PROGRAMME SCHEDULE


## High School Education

For further information on the KLM Empowered's virtual Knowledge X-Change Senior High please enquire about our prospectus in this regard;

## Eduvate 21

*The Teacher is Air. Leading by example is breathing command into the follower.*

21<sup>st</sup> century learning is a long standing KLM Empowered philosophy: to up skill sets for the future requires thinking for the future; learning for the future and teaching for the future. Eduvate 21 is an extended Business Unit of KLM Empowered that is custom-designed to train the trainer, train the facilitator and/or train the parent in first-class educational practice.



Eduvate 21 implements contemporary teaching applications such as Dr. Howard Gardner's Multiple-Intelligence Theory and study material that eliminate outdated curriculums and methodologies, with the view to align with progressive educational systems. By fast-tracking new-age systems at teacher level, facilitators are now able stay ahead of the game with advanced, comprehensive training that speaks to the modern-day learner. KLM Empowered is proud to stand as a driving force of new age education, ensuring that today's teachers are tomorrow's leaders.



## LEADERSHIP

*We're in the Business of INNOVATIVE Leadership*

*Leadership is Fire. Continued success relies on keeping the flames of performance burning.*

### MindWorx

MindWorx is a specialist Business Unit of KLM Empowered that focusses on the intricate blue prints of Transformation. Working from the inside out, taking a bottom-up, top-down approach, the KLM Empowered MindWorx team is equipped to engage and implement tailor-made business and transformation strategies that will improve both bottom line and the Scorecard.

Through the MindWorx Business Unit, KLM Empowered provides today's leaders with smarter solutions and services for tomorrow.

### Project Management Solutions

KLM Empowered affords its clients an A-Z turnkey solution in implementation of Learnerships, Internships and Skills Programmes resulting in a seamless project driven skills development process. Business services and solutions are geared towards complimenting regional capacity building and economic development. The Company specialises in projects both in rural and urban parts of South Africa and Africa, designing project processes that support the successful implementation of projects across various sectors.



## Leadership Solutions

Smart leadership is cultivated leadership. It requires perspective and strategy, which is too often lost amidst the pressures of performance and company turnover.

- Change Management
- Process Re-Engineering
- Strategy Building
- Business Analysis
- Policy Formulation
- Professional Business Mentoring and Life Coaching
- Leadership and Management Development Programmes
- Enterprise Development
- Development of Customised Process Matrixes
- Customised Matrix Operations Manuals
- Matrix Training



# MANAGEMENT

*We're in the Business of ACCELERATED Success*

## HRWORX

*Human Capital is the bark of growth. To nurture development is to improve progression.*

Strategic performance assessment plays a significant role in the success of outcomes-based education. KLM Empowered believes in instituting work-place readiness as a stepping stone of preparation and confidence for learners and/or interns before they embark on their “real world” journey.

HRWORX is the Business Unit of KLM Empowered that specialises in the appraisal and evaluation process from pre-assessment stage to Psychological Assessment stage to finally, workplace-readiness.

Through its extended offerings HRWORX provides learners with the correct guidance and succession planning for their future in the work place. Employers are thereby assured of improved individual performance for the greater good of the graduate and his/her employer.

Empowered’s understanding of the importance of corporate cultural career compatibility indicators is significant for its success.





## HRWORX Focus:

- Learnership Pre-Assessments
- Wellness Programmes
- Social Counselling
- Workplace-Readiness

## Wellness & Business Toolkits:

- Living Life – HIV/Aids Awareness
- Kicking the Habit – Identifying and managing addictive behaviours
- Executive/Employee Wellbeing – General Wellbeing & Stress Management
- Ability – Preparing the workplace for the Disabled
- Finance Fundi – Finance for Non-Financial Managers
- Business in Brief – The A-Z Entrepreneurs guide for better business practices

## Career Centre

*Talent is Water. The ability to learn, to achieve and to freely flow through the world is dominion.*

The KLM Empowered Career Centre is a specialist Business Unit that engages project driven graduate and learner placement including placement of graduates and learners with disabilities.

Clients that choose KLM Empowered as their Project Management and Further Education partner, reap the benefits of additional Career Project Management Solutions.



## EMPOWERMENT

*We're in the Business of TRANSFORMING Communities*

### KLM Empowered Ubuntu Trust


*Upliftment is Universal. Reaching outward is the only way we see inward.*

The KLM Empowered Ubuntu Trust Fund (Reg. No. IT5118/06) is a Corporate Social Initiative founded by CEO, Lyn Mansour in 2006. As the spearheading arm of the Ubuntu Trust, KLM Empowered and the Knowledge X-Change Business Academy undertake to support and develop home grown talent and aspiring Entrepreneurs for prosperity in both metropolitan and rural South Africa.

The Ubuntu Trust is committed to purpose driven education. The core aim of Ubuntu Trust is to secure funding / sponsorship of bursaries for further education that integrates business and life studies fit for purpose. This results in the achievement of recognized national qualifications:

The KLM Empowered Ubuntu Trust Fund provides education that;

- Focuses on the preservation of life, national heritage and national resources
- Develops a greater understanding in cultural diversity on a national and international scale
- Addresses the need for gender equality and respect
- Explores entrepreneurial opportunities in association with local and global business

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- Integrates first world capabilities and technology with localized content delivered by means of an effective, learner centered blended approach.
  - Imparts knowledge and practical expertise in life and work skills that is all encompassing of socio-economic and environmental studies, with the emphasis on practical application

Over and above educational upliftment, the Ubuntu Trust orchestrates annual campaigns and social initiatives in support of abused women and children, youth and adults living with HIV/AIDS as well as elderly citizens and orphaned children. A "Tools for Life" approach has been developed in conjunction with the Initiative, with the view to enhance life and work skills, including HIV/Aids awareness and prevention and environmental awareness.

#### **ISIVUNO MATLAFATSO POWERHOUSE:**

Isivuno Matlafatso Powerhouse is a registered Section 21 company, Registration Number; 2006/018969/08. The Section 21 is governed by an affluent Board of Directors and was registered in view of aiding in the eradication of poverty through means of identifying and assisting with entrepreneurial community and business initiatives.



## Conferencing for Leaders

Did you know that KLM Empowered project manage high budget corporate functions and Graduations??? Why not make your corporate event a memorable occasion? KLM Empowered offers clients turn-key event and conferencing management solutions both on-site and off-site, which is customised to meet your expectations, turning dreams into reality.

Speak to one of our Event Coordinators


### Meeting of the Minds - High Impact Interactive Strat Sessions

The meeting of minds in the right place, at the right time, with the right tools is what is required along the journey of success. KLM Empowered appreciates the necessity of group interaction and team building as a conduit to performance excellence.

For exclusive events, Exco/Management meetings or mini-conferencing KLM Empowered presents a state-of-the-art conferencing and training facilities which hosts up to 25 delegates per facility with two break away rooms or training facilities for up to 75 delegates.

Each conference and/or event is exclusively dedicated to the client's specified requirements for space and time. On-site, KLM Empowered offers a choice of cinema style conferencing or classroom style conferencing to suit the desired conference theme.

All facilities follow a fresh, contemporary design and are fully equipped with Smart Board application systems that allow for effective and advanced conferencing.



With an on-site pause area that includes tea and coffee stations, KLM Empowered further provides options for full day, on-site catering as well as stay-over packages for clients wishing to accommodate long distance executives and staff.

KLM Empowered will assist your company in planning for success with a dedicated hands-on conferencing team that will manage your eventing process from start to finish.

“At KLM Empowered we are in the business of providing complete integrated Human Solutions. We don’t just grow IQ and develop EQ; we cultivate a generation of Game Changers,”

- Lyn Mansour, CEO KLM Empowered